



Circuit Board Warranty/Return/Repair Policies

Updated Policies Concerning Circuit Boards

Standard Warranty Terms:

Circuit boards sold as original equipment in new operators are covered under the standard Linear two or five year limited warranty agreement based on date of sale. This warranty covers material only, and does not cover damage caused by acts of God (e.g. lightning strikes, power surges, floods, fire or other natural disaster). This warranty also does not cover physical abuse, improper repair, or connection to improper line voltage. See warranty statement for complete details.

Enhanced Warranty Terms with Factory Surge Protection:

The standard limited warranty can be enhanced by purchasing a factory installed low voltage surge protector along with the operator (P/N 2500-2207 or 2500-2306). Operators ordered with either of these low voltage surge protectors will automatically include enhanced warranty terms providing two years of protection against lightning or surges. Any protected circuit board within this two year warranty period that is found to have lightning or surge damage will be replaced with a new circuit board.

Linear Operators Equipped with Apex Controllers

These controllers have a 5 year warranty, with a 2 year warranty against lightning and surges.

Replacement board Warranty Period:

All replacement circuit boards are covered by a 1 year warranty or the remaining balance of the standard warranty period, whichever is greater.

Board Testing:

Test boards for proper operation, no charge in warranty, \$25 out of warranty. Charge waived with replacement purchase.

Refurbished Boards and Core Credit:

No longer offered.

Circuit Board Repair Policy:

Linear does not offer repair service for any circuit boards.

Out-of-Warranty Exchange Program:

Non-warranty damaged boards can be exchanged (in lieu of repair) for reduced priced boards.

Effective Date 2/22/05 – Updated 9/8/08